

Chambers of  
**The Superior Court**  
Vincent J. O'Neill, Jr.  
Hall of Justice  
800 South Victoria Avenue  
Ventura, CA 93009

Dispute Settlement

Although court processes are available to you and you have every right to use them, the judges of the Superior Court of California, County of Ventura, want you to know about two alternatives. The Ventura Center for Dispute Settlement (VCDS) is an independent, nonprofit organization which will, if you ask, try to help resolve disputes through conciliation and mediation by telephone and in person. The Consumer Mediation Unit of the Ventura County District Attorney's office specializes in helping to resolve consumer and business-related disputes through conciliation and mediation by telephone and written correspondence. Cases are handled in confidence by neutral third parties. We urge you to explore these options now, well before your court date.

If you choose to use the services of either VCDS or the Consumer Mediation Unit but are unable to come to an agreement, you do not forfeit any of the rights you now have. If you do not resolve the matter, a judge will hear your case.

If both parties agree to use either VCDS or the Consumer Mediation Unit, the court will postpone your hearing date for up to 30 days. The Mediation service you have chosen will notify the court and we will in turn send you a new court date, if that is still necessary.

Thank you for considering these alternatives. If you choose to take advantage of them, you will have done an enormous service by assisting this court with its efforts to reduce delay and to keep costs of court services affordable for all.

Vincent J. O'Neill, Jr.  
Presiding Judge

For an appointment, contact:

Ventura Center For  
Dispute Settlement (VCDS)  
1200 Paseo Camarillo, Suite 165  
Camarillo, CA 93010  
(805) 384-1313

Consumer Mediation Unit  
District Attorney's Office  
800 South Victoria Avenue  
Ventura, CA 93009  
(805) 654-3110